

Be Climbing Privacy Policy

Our contact details

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The type of personal information we collect

We currently collect and process the following information:

- Name
- Date of Birth
- Contact information such as email addresses and telephone numbers
- Addresses
- Emergency contact details
- Medical information (if applicable)
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How we get the personal information and why we have it

The personal information we process is provided to us directly by you for one of the following reasons:

- For core business purposes
- Internal record keeping

We use the information that you have given us in order to:

- Provide you with a service that you request from us

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information is:

Your consent. You are able to remove your consent at any time. You can do this by contacting Belinda Baldwin-Fuller at belinda@beclimbing.co.uk

How we store your personal information

Your information is securely stored.

We keep all of the personal information we collect for 12 months. We will then dispose your information by shredding any paper copies and securely destroying all digital files.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at belinda@beclimbing.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at belinda@beclimbing.co.uk